

Volume Pack Plans - Multi User Plans										
Plan Name	Basic	Regular	Regular+	Regular++	Regular+++	Premium	Premium+	Premium++	Platinum	Platinum +
Monthly GB Pack (Upload + Download)	0.5GB	0.5GB	1GB	2GB	4GB	2GB	3GB	6GB	8GB	16GB
Per Month Fixed Tariff (Rs)	980	1,340	1,990	3,560	7,070	4,940	7,540	14,960	18,440	29,460
Top Up amount on Annual basis (Rs)**	10,780	14,740	21,890	39,160	77,770	54,340	82,940	164,560	202,840	324,060
Excess MB charges over and above the monthly GB pack	Rs.1.9	Rs.1.7	Rs.1.7	Rs.1.7	Rs.1.7	Rs.1.6	Rs.1.6	Rs.1.6	Rs.1.5	Rs. 1.5
Peak Download Speed(Kbps)#	128	256	256	256	256	512	512	512	768	768
Peak Upload Speed (Kbps)#	64	128	128	128	128	128	128	128	128	128
Automatic Cutoff Total Monthly Volume usage Limit (Till the first day of the next month) GB	0.75GB	0.75GB	1.5GB	3GB	6GB	3GB	4.5GB	9GB	12GB	24GB

**Monthly Program Management and Support Charges for Standard Plan (9 Hours \* 6 Days) - Month 1 onwards - Rs.400 per site for places except North East and J&K and Rs.500 per sites in North East and J&K extra to be paid to Support Partner OVER AND ABOVE the monthly tariff**

**The Program Management & Support charges, to be paid to the support partner, are mandatory**

\*\*Monthly usage bills as well as past outstanding if any, for fixed and excess usage, shall be adjusted from top up amount which may reduce its validity to less than a year, depending on usage/outstanding

#Speed indicated are only speed upto our ISP Node and are given on best effort bases as per TRAI guideline on Quality of Service for Broadband Service

The speeds listed represent speeds that are attainable after applying acceleration techniques by the terminal. Some data transfers may be not be compatible to the acceleration techniques and hence the speed may vary

Subscriber is fully aware and undertakes that the services being offered by HCIL are for sole use of internet access and applications available through internet walled garden services and HCIL in no circumstances, directly or indirectly committing and / or guaranteeing any fitness of purpose that the subscriber may have

Service plans are subject to change

The Volume transfer (GB Pack and Excess MB) is the total volume transferred from and to the site, ie total upload from the site + total download to the site

These services are available across the country except in Andaman & Nicobar islands

Service Tax Extra as applicable - 10.3% as per the present GOI norms. Any change to customer's account

<b>BACKUP PLANS - SME/Institutions/Hospitality/Government</b>		
<b>Plan Name</b>	<b>Backup 256</b>	<b>Backup 512</b>
Price per month	699	1,299
Monthly GB Pack (Upload + Download)	0.25GB	0.5GB
Top Up amount on Annual basis (Rs)**	7,689	14,289
Excess MB charges over and above the monthly GB pack	Rs.1.7	Rs.1.6
Peak Download Speed(Kbps)#	256	512
Peak Upload Speed (Kbps)#	128	128
Number of Users	Multi User	Multi User
Automatic Cutoff Total Monthly Volume usage Limit (Till the first day of the next month) GB	0.375GB	0.750GB

**Monthly Program Management and Support Charges for Standard Plan (9 Hours \* 6 Days) - Month 1 onwards - Rs.400 per site for places except North East and J&K and Rs.500 per sites in North East and J&K extra to be paid to Support Partner**

\*\*Monthly usage bills as well as past outstanding if any, for fixed and excess usage, shall be adjusted from top up amount which may reduce its validity to less than a year, depending on usage/outstanding

#Speed indicated are only speed upto our ISP Node and are given on best effort bases as per TRAI guideline on Quality of Service for Broadband Service

The speeds listed represent speeds that are attainable after applying acceleration techniques by the terminal. Some data transfers may be not be compatible to the acceleration techniques and hence the speed may vary

Commercially available speed measurement tools may not use compressible files and therefore may not provide the same results.

Service plans are subject to change

The Volume transfer (GB Pack and Excess MB) is the total volume transferred from and to the site , ie total upload from the site + total download to the site

Subscriber is fully aware and undertakes that the services being offered by HCIL are for sole use of internet access and applications available through internet walled garden services and HCIL in no circumstances, directly or indirectly committing and / or guaranteeing any fitness of purpose that the subscriber may have

\* These services are available across the country except in Andaman & Nicobar islands

\* Service Tax Extra as applicable - 12.36% as per the present GOI norms. Any change to customer's account

\* Taxes Extra as applicable

<b>Volume Pack Plans - CONSUMER / SOHO</b>			
<b>Plan Name</b>	<b>Basic</b>	<b>Regular</b>	<b>Premium</b>
Monthly GB Pack (Upload + Download)	0.25GB	0.5GB	1GB
Per Month Fixed Tariff (Rs)	490	970	1,920
Top Up amount on Annual basis (Rs)**	5,390	10,670	21,120
Excess MB charges over and above the monthly GB pack	Rs.1.9	Rs.1.7	Rs.1.6
Peak Download Speed(Kbps)#	128	256	512
Peak Upload Speed (Kbps)#	64	128	128
Number of Users	SU	SU	SU
OFF PEAK PERIOD (The Usage would not be counted during this period)	11PM - 8AM	11PM - 8AM	11PM - 8AM
Automatic Cutoff Total Monthly Volume usage Limit (Till the first day of the next month) GB	0.375GB	0.75GB	1.5GB

**Monthly Program Management and Support Charges for Standard Plan (9 Hours \* 6 Days) - Month 1 onwards - Rs.300 per site for places except North East and J&K and Rs.400 per sites in North East and J&K extra to be paid to Support Partner**

\*\*Monthly usage bills as well as past outstanding if any, for fixed and excess usage, shall be adjusted from top up amount which may reduce its validity to less than a year, depending on usage/outstanding

#Speed indicated are only speed upto our ISP Node and are given on best effort bases as per TRAI guideline on Quality of Service for Broadband Service

The speeds listed represent speeds that are attainable after applying acceleration techniques by the terminal. Some data transfers may be not be compatible to the acceleration techniques and hence the speed may vary

Commercially available speed measurement tools may not use compressible files and therefore may not provide the same results.

Service plans are subject to change

The Volume transfer (GB Pack and Excess MB) is the total volume transferred from and to the site , ie total upload from the site + total download to the site

Subscriber is fully aware and undertakes that the services being offered by HCIL are for sole use of internet access and applications available through

\* These services are available across the country except in Andaman & Nicobar islands

\* Service Tax Extra as applicable - 12.36% as per the present GOI norms. Any change to customer's account

\* Taxes Extra as applicable