

HughesNet Broadband ONE TIME & MONTHLY SERVICE CHARGES MRP AND SCOPE

(Prices & terms effective 1st January, 2009)

Customer Premise Equipment:

Purchase Price:	MRP	Details / Ownership of the Asset	Order On / Responsibility
1 Outright Purchase	Rs 64,999/-	Non Refundable, Local Taxes & Freight Extra	Partner
2 Lease Plan - Scheme 2**	Rs.30,000	Non Refundable, Local Taxes & Freight Extra	Partner
3 Rental - Scheme 3**			
- One Time Charges and Activation	Rs.15,000	Non Refundable, Local Taxes & Freight Extra	Partner
- Security Deposit (Refundable)*	Rs.15,000	Refundable as per the Refund Policy*	Partner
* Security Deposit Refund Policy			
- In case of termination after 1 year = Rs.5,000			
- In case of termination after 2 years = Rs.10,000			
- No Refund of Security Deposit in case of closure of contract before 1 year			
- Security Deposit Refund applicable only after the asset has been returned to the partner in good working condition			
4 500VA UPS for VSAT, 60 min back up		Not included- approved make to be procured separately	Partner
Program Management & Support Charges (Per Month Per Site)			
1 Outright Purchase	Rs.400 for all locations other than in North East , J&K and Rs.500 for locations in North East , J&K, Taxes extra	Title of the Asset belongs to the customer from Day 1	Partner
2 Scheme 2**	Rs. 1,000 for the first 36 months and Rs. 500 from month 37, Taxes extra	Title of the Asset transfers to the customer from Month 37	Partner
3 Scheme 3**	Rs. 1,000 for the first 36 months and Rs. 500 from month 37, Taxes extra	Title of the Asset always belong to the partner	Partner
**Minor variations in Lease Plan - Scheme 2 & Rental - Scheme 3 is allowed on mutual consent between partner and customer			
**Monthly Program Management & Support charges are mandatory AND needs to be paid to the partner irrespective of whether there is usage or no usage. This is required for the upkeep of the equipment			

Recurring Monthly Charges (Prepaid basis)

1 Internet Access charges (Plan based)	As per the published tariff	Service tax is payable extra, ISP agreement to be signed	HCIL
2 Excess usage charges	As per the published tariff	Service tax is payable extra, ISP agreement to be signed	HCIL
3 Program Management & Support Charges\$	As described above, based on different schemes	Service tax is payable extra, through PO	Partner

\$Extra - MANDATORY AND To be paid over and above the Internet Access Charges to HCIL

Program Management & Support from Partners - Standard Plan, Scope of Work

>Service available 6 daysx9 hours basis per week excluding National Holidays
 >Damage to Hardware or improper functioning of the services due to misuse / abuse by the customer is not covered under the standard plan. Cables, connectors, power adaptor, surge protector, antenna reflector and mount , UPS not covered under the scope of standard plan

> Help Desk services for first level of logging service related complaints

>Additional Charges to be paid to the Support Partners for any services rendered to the customer beyond the standard plan's scope